

# social commitment

## Commitment

- Support socioeconomic development wherever the company operates.
- Link Ferrovial's social action to its "Intelligent Infrastructures" positioning.

## Lines of Action

- Plan community investment as a tool to assist in the development of societies and protect the environment wherever Ferrovial operates.
- Work with governments, NGOs and other social agents on projects and activities related to social development, environmental conservation and occupational safety.
- As a global company, confront the problems of the planet and in particular engage in the fight against poverty.

## 2012 Milestones

- Organized the 2nd Social Infrastructure Program, with two new projects selected, one in Ethiopia and the other in Colombia.
- Implemented a new methodology developed within the London Benchmarking Group (LBG) system to measure the impact of the company's social donations.
- Renewed the approach to local problems, resulting in an alliance with the Spanish Red Cross to improve its food distribution infrastructure.
- Set up a policy and procedure for sponsorship and social action.

## 2013 Goals

- Corporate Responsibility training plan for the businesses within the plan for making Ferrovial's positioning in "Smart Infrastructures" better known.
- Involve 5% of structural personnel in Spain in community social action and set up a Ferrovial corporate volunteer portal.

Social commitment	2012	2011 *	2010	CHG. 12-11
Community support projects	346	470	574	-26.38%
Social investment in the community (million €)	4.4**	5.1	56.9	-13.72%
Beneficiaries in social projects	51,816	1,619,358	934,985	-96.80%

\* Not including BAA

\*\* This figure includes 769,000 euro corresponding to Ferrovial's collaboration with MIT, which is accounted for as R&D&i and community investment.

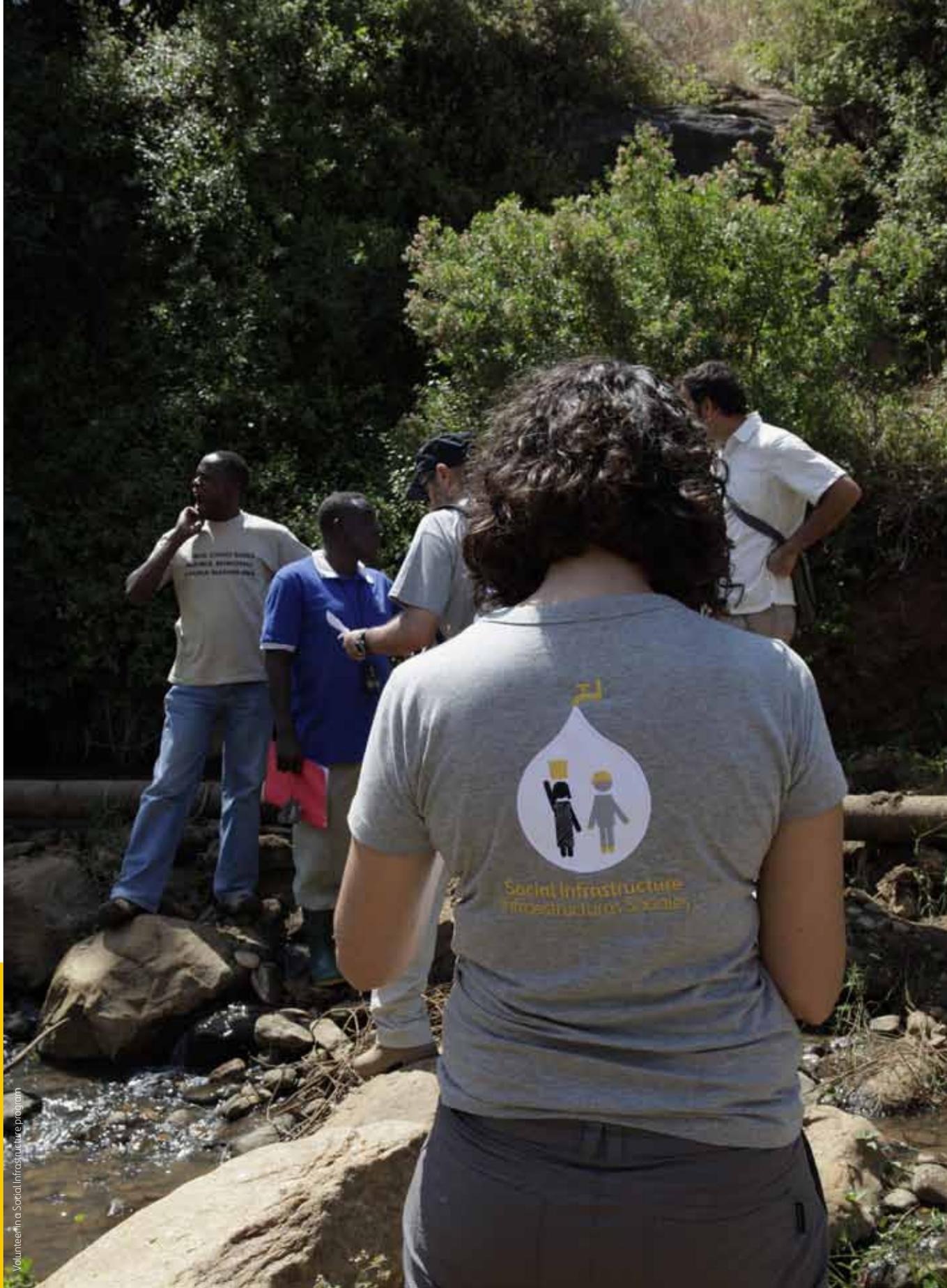
Ferrovial invested 4.4 million euro in the community in 2012 through 346 social action projects that were directly beneficial to more than 51,816 people. One of the priority areas is the development of efficient, accessible, clean and caring infrastructures.

Voluntary contributions amounted to 3.8 million euro, while obligatory ones totaled 527,000 euro. The multiplier effect from contributions made by third parties has been of an additional 166,000 euro.

In 2011 the company launched the Social Infrastructure program, which is a model of good practice for other companies in the management of social-action projects. This program consolidates an innovative cooperation model for the development of basic social water and sanitation infrastructures, in partnership with reputable NGOs. In 2012, the program had four projects underway in Tanzania, Ethiopia, Colombia and Peru, in partnership with the NGOs ONGAWA, Intermón Oxfam, Ayuda en Acción and Plan España. These projects amount to total investment of almost one million euro, with 60,000 beneficiaries and 15 volunteers.

In 2011 the Dow Jones Sustainability Index recognized the London Benchmarking Group (LBG) methodology as a good practice for reporting on corporate social action. Ferrovial has been using this methodology since 2007. It is an innovative high-quality model that improves on and unifies criteria for classifying, managing, measuring and communicating initiatives in the community.

The model classifies social action into eight areas (education and young people, economic development, social welfare, health, arts and culture, the environment, emergency relief and other); three types of contributions (cash, time and in-kind); and two types of motivations (voluntary and obligatory).



Volunteering in a Social Infrastructure program

The model changed significantly in 2012: it included new tools that allow the achievements and impacts of social contributions to be evaluated as well as quantified.

The evaluation of results has now become an inherent part of the LBG model.

Ferrovial's voluntary contributions were allocated to the following areas:

Area	2012 contribution (% total vol.)
Education and young people	15
Health	3
Economic development	17
Environment	28
Arts and culture	9
Social welfare	5
Humanitarian aid	1
Others	21

Ferrovial aims to develop social action projects that are consistent with its business model and the societies in which it operates. Hence, the countries in which it has made its biggest social investment are the UK and Spain, the geographical areas that concentrate most of the company's activities.

The breakdown of voluntary contributions by country is as follows:

Country	Contribution (€)	% voluntary
Spain	2,530,720	67
United Kingdom	453,549	12
USA	226,772	6
Poland	64,789	2
Other*	486,483	13
<b>Total</b>	<b>3,762,314</b>	<b>100</b>

\* Other: Ethiopia, Ireland, Peru, Portugal, Tanzania

The breakdown of voluntary contributions by business is as follows:

Businesses	Contribution (€)	% voluntary
Toll Roads	266,692	7
Services	1,017,087	27
Construction	696,783	19
Corporate	1,781,752	47
<b>Total</b>	<b>3,762,314</b>	<b>100</b>

### Community Investment Policy

The 20.13 Plan includes Ferrovial's Corporate Responsibility strategy, and confirms the company's strategic vision of community investment, which it considers an instrument for the development of society and the environment in which it operates.

The Corporate Responsibility Committee, created in 2010, is the task force that ensures the correct application of the criteria of consistency and sustainability in social projects supported by the company. The Committee is composed of the directors of corporate areas and one representative from each business (12). In 2012 it approved 14 projects for which each contribution was more than 15,000 euro, 1,456,752 euro in total.

Three priority community investment areas have been defined that concur with the nature of Ferrovial's business and its possible impact:

- **Social infrastructures:** Two projects were selected from a total of 43 presented for basic water and sanitation infrastructure in collaboration with the NGOs Intermón Oxfam and Ayuda en Acción and with the participation of the company's professionals. The Intermón Oxfam project will operate in 2013 and 2014 in Ethiopia, and the Ayuda en Acción project will operate in 2013 in Colombia.
- **Accessibility to public spaces and buildings:** Ferrovial undertakes to use its know-how to adapt public spaces and buildings to people with mobility problems.
- **Restoration of historic monuments:** The company's commitment to the arts and culture is manifested through reconstruction and restoration projects on buildings of historical interest.

The following criteria are also taken into account when selecting social projects:

- The continuity of the projects through medium and long-term alliances with entities in the Third Sector that have proven reputation and transparency: Ferrovial is active in numerous multi-sector organizations in the Third Sector. These include the Spanish Association for the Global Compact (ASEPAM), of which Ferrovial is founding partner and member of its Executive Committee; Fundación Lealtad; Fundación Seres, of which it is member of the board and Operational Committee; Forética, of which it is secretary general; and the London Benchmarking Group (LBG) Spain, of which it is founder. Ferrovial also takes part actively in the Corporate Responsibility committees of the employers' organization CEOE. It is involved in the National Higher CSR Board (CERSE) through various professional and Third-Sector associations.

- The financial and institutional sustainability of projects: the aim is to avoid generating dependency in the communities that receive assistance.
- The multiplier effect: Ferrovial communicates its social investment experiences and good practices through a variety of forums and media channels to serve as an example to other institutions. It encourages campaigns that raise awareness of global problems.
- Encourage employee participation in corporate social commitment: This is done through corporate volunteer work, as part of the 2nd Social Infrastructure Program (2012), and by involvement in matching-gift initiatives such as the "Juntos Sumamos" (Stronger Together) program. This program was in its eighth year in 2012, when two projects were chosen: one run by the NGO Rescate in the Somali region of Ethiopia; and the other in the Sant Joan de Déu Hospital in Barcelona.

### Value creation (million euro)

Economic value generated	2012	2011	2010
<b>a) Revenues:</b>			
Sales	7,686	7,446	12,169
Other operating revenue	17	15	17
Financial revenue	34	181	172
Disposal of fixed assets	115	229	740
Income by the equity method	222	18	53
Net income from discontinued operations (BAA deconsolidation)	0	165	
<b>Total</b>	<b>8,074</b>	<b>8,054</b>	<b>13,151</b>
<b>Distributed economic value</b>			
<b>b) Consumption and expenses<sup>(1)</sup></b>			
Consumption	1,299	2,366	1,486
Other operating expenses	3,335	2,258	4,588
<b>c) Payroll and employee benefits</b>			
Personnel expenses	2,142	2,018	3,422
<b>c) Financial expenses and dividends</b>			
Dividends to shareholders <sup>(2)</sup>	734	367	308
Financial expenses	371	542	1,818
<b>e) Taxes</b>			
Corporate income tax	108	63	44
<b>Total</b>	<b>7,989</b>	<b>7,614</b>	<b>11,666</b>
<b>Retained economic value</b>	<b>85</b>	<b>440</b>	<b>1,485</b>

(1) The expenses derived from Ferrovial's social action, registered under the heading Other operating expenses together with the expenses of the Foundation, are specified in the Social Commitment Chapter.

(2) An additional dividend was paid during the year of 0.25 euro per share, charged against the merger premium, for a total of 183,000 euro, as agreed at the General Meeting of Shareholders of March 30, 2012.

## Local economic development

As an infrastructure manager, Ferrovial plays a fundamental role in the development of local economies. The nature of its business makes Ferrovial a key player in reducing geographical imbalances, as the provision of infrastructures in a region determines its economic development.

### Generation of local employment

The company is also active around the world, where it creates employment at the local level and promotes sourcing from local suppliers. Ferrovial is currently present in 26 countries. Despite the economic crisis, Ferrovial has maintained job creation in the main markets where it operates.

### Local sourcing

Ferrovial has a purchasing policy that is adapted to its international expansion, while maintaining the goal of strengthening long-term relations with suppliers and subcontractors. To achieve this, the centralized management needed to supply all of the company's projects is combined with a decentralized approach that allows local project managers to establish strong ties with local subcontractors, who in general have less global exposure.

However, given that the company operates worldwide, in the case of the most important purchases prices are checked internationally to take advantage of the competitiveness offered by other markets around the world.

Management of the supply chain is one of the basic aspects of Ferrovial's environmental management in some business areas, such as Construction and Services, where the level of subcontracting can be significant and the sustainability of many projects depends largely on the performance that the company can demand from suppliers and contractors.

## Local investment

The company pursues social investment programs in the areas where it carries out its business activity. Hence, the countries that have benefited from most of the social investment are Spain (67% of total voluntary work) and the UK (12% of total voluntary work). These are the geographical areas that concentrate most of the company's activities.

### Local contribution - taxes paid

Ferrovial is aware of the importance of its contribution to the local economy and maintains a strict policy regarding its tax payments in the countries where it operates. (See Note 21 "Tax Situation" in the Financial Statement).

## Social Action

Ferrovial's Corporate Responsibility strategy confirms the company's strategic vision of community investment. One aspect that is common to all Ferrovial social action is the involvement of employees in its charitable projects, whether by volunteer work either on-site or at offices (the Social Infrastructure program), or by choosing the projects that they wish to support (the "Juntos Sumamos" program).

Through this strategy, Ferrovial structures its social action via open charity drives, thus ensuring transparency and quality in its community investment initiatives.

In addition to the "Juntos Sumamos" matching-gift program (running since 2005), the second call for social assistance projects was announced in 2012, giving organizations in the Third Sector the opportunity to partner Ferrovial and getting Ferrovial employees directly involved via the Social Infrastructure Program.

Ferrovial is also a responsible donor that bases its donations on background information and subsequently checks the work of the NGO in question and the impact of the donation. The company works with Fundación Lealtad, a not-for-profit organization that aims to maintain the

transparency and good practices of NGOs, and applies its recommendations in relation to the Third Sector. This collaboration guarantees that the counterparties with which the company works meet the standards of good governance and transparency.

The company has staff responsible for the monitoring and control of the quality of its social action projects to ensure that the funds are invested both appropriately and efficiently.

In 2012, Ferrovial carried out 346 social action projects, including the following:

Highlighted project	Business	Area of action	Total value of the contributions (€)
Social Infrastructure Program 2011. Establishment of sustainable and accessible water supply systems in the MAORE and KIHURIO katas. District of Same. Tanzania. ONGAWA	Corporate	Socioeconomic development	269,301
Patio 2.12 project as part of the Solar Decathlon Europe 2012 Competition. University of Seville	Construction	Environment	230,648
Services provided by Ferrovial PERSONNEL at the Center for Intelligent Infrastructure Innovation	Innovation	Other	181,794
Optimization of Electricity in Seawater Reverse Osmosis Desalination Plants. Massachusetts Institute of Technology	Innovation	Environment	123,077
Social Infrastructure Program 2011. Sanitation, drinking water coverage, quality and access in homes in San Marcos, Cajamarca region. Peru. Plan España.	Corporate	Socioeconomic development	111,708
Climate change monitoring in the National Park network. Fundación Biodiversidad.	Construction	Environment	100,648
Improvement in infrastructures and equipment in food distribution centers. Spanish Red Cross.	Corporate	Social welfare	100,000
Community Involvement Days	Services	Other	85,224
Teatro Real de Madrid. 2012-2013 season	Construction	Arts and culture	78,737
"Cintra in action!" Support for the "Ahora más que nunca" (Now more than ever) Red Cross campaign	Toll Roads	Education and young people	51,301

## Cooperation and volunteer program Social infrastructures

Ferrovial again showed active participation in cooperation projects, going beyond the traditional role of a mere funder and also providing technical assistance, technology and specialists to help carry out the projects.

In 2011 the company launched the Social Infrastructure program, which is a model of good practice for other companies in the management of social-action projects. This program consolidates an innovative cooperation model for the development of basic social water and sanitation infrastructures, in partnership with two reputable NGOs. In 2012, the program had four projects under way in Tanzania, Ethiopia, Colombia and Peru, in partnership with the NGOs ONGAWA, Intermón Oxfam, Ayuda en Acción and Plan España. These projects total an investment of almost one million euro, with 60,000 beneficiaries and 15 volunteers.

The Social Infrastructure Program offers the following opportunities for working together with development cooperation organizations:

- **Professional advice**

Ferrovial staff use their varied roles and skill sets (civil engineers, water engineers, architects and other professional categories) in making themselves available to work with development NGOs and share their knowledge to benefit the NGO projects, whether on-site or at their offices.

The first pilot program of this kind was with the Spanish Red Cross organization. It was completed successfully in 2012. Volunteers from the Ferrovial Technical Department have worked in Spain to support the Red Cross' reconstruction projects in Haiti, providing technical consultancy and checking the restoration designs for two schools in the Jacmel region. Three volunteers supervised the project to ensure that the designs met earthquake and hurricane resistance requirements and complied with appropriate quality standards.

- **Active cooperation projects**

Ferrovial will offer support and financial assistance to development NGOs for water and sanitation supply projects by non-profit organizations working in Africa and Latin America. It will also put its professionals at the service of international cooperation in projects in which they can add value.

In short, the Social Infrastructure Program will include projects that are:

- Funded by Ferrovial.
- Managed through a committee with representatives from the NGO and the company, with the company acting as a technical infrastructure adviser.
- Able to attract volunteers from Ferrovial in accordance with each project's needs.

### **Relationship with the Millennium Development Goals:**

The projects that are carried out as part of this program aim to make use of development synergies with both local and global policies.

As the projects aim to provide access to water, they have a particular impact on Goal 7 of the Millennium Development Goals: "Ensure environmental sustainability", Target 7C: "Halve, by 2015, the proportion of the population without sustainable access to safe drinking water and basic sanitation." All the projects are health-related, because the main consequence of consuming poor quality water is digestive diseases, and these are the main cause of child mortality in these regions. It thus also has an impact on Millennium Development Goal 4: "Reduce child mortality" and 6: "Combat HIV/AIDS, malaria and other diseases."

Indirectly, it also has an impact on goals number 1: "Eradicate extreme poverty and hunger" (having a source of clean water available is the main starting point to strengthen the economy of a community and manage to eradicate malnutrition); number 2: "Achieve universal primary education" (schools always have priority when deciding the location of water supply points); and number 3: "Promote gender equality and empower women" (girls and women are usually in charge of taking water to the home, and having a water supply point close by enables them to use that extra time to carry out productive tasks

or go to school. Furthermore, in all the projects there must be an equal amount of men and women present in the community water management committees).

### **Sustainable water supply systems in Maore and Kihuri, Tanzania**

In the first 2011 Social Infrastructure call for proposals the ONGAWA project "Establishment of sustainable and accessible water supply systems in the counties of Maore and Kihurio, Same District, Tanzania" received a donation of € 199,716, and volunteers specializing in the management of this kind of project were also provided.

The project is an integrated intervention that is part of the water sanitation program being carried out by ONGAWA in the Same District, Tanzania, where 25,757 people will

be supplied with drinking water. It mainly involves the improvement of water supply infrastructure, as well as providing the training needed to ensure the operation and maintenance of the two multi-town systems that make up the main part of the project.

So far four volunteers have taken part in the project by working both on-site and from their normal place of work to study the water purification alternatives and the design and sizing of the systems, and to analyze the quality of the water sources and training of local technicians.

At the end of 2012 the budget for the project was extended, with the aim of improving some of the supply systems that had been planned initially. The project will now be active until June 2013 and Ferrovial will continue to support it with volunteers



### Access to drinking water in San Marcos, Peru

The second project that benefited from the 2011 Social Infrastructure program was the Plan España initiative “Sanitation, coverage, quality and access to drinking water for homes in San Marcos, Peru,” which will supply 2,280 people.

This project aims to meet the needs of the communities of Malcas, Nuevo Santa Rosa, El Ollero and Venecia Alta, in the province of San Marcos, which currently face serious problems of the water supply coverage, quantity and quality. The population in these communities has increased in recent years, but they are not benefiting from projects to extend the coverage of the supply.

The aim is to extend the coverage and quality of the drinking water services and promote healthy hygiene habits, in accordance with the National Poverty Eradication Plan. The project aims to provide families with access to drinking water using a gravity system, in line with relevant demands and requirements.

Up until now, seven volunteers from Ferrovial have traveled to the intervention area to support the project, including design engineers, project managers, and water treatment and environment specialists. The project will remain active until the end of 2013 and more volunteers are to participate on-site and from their places of work.

### Water supply, promotion of sanitation and hygiene in Ethiopia

A donation of € 250,000 was given for the Intermón Oxfam project “Water supply, promotion of sanitation and hygiene in the woredas of Bolosso Sore and Sodo Zuriya, Ethiopia”, as part of the 2012 Social Infrastructure program. The project will start in January 2013 and run for 2 years. The plans include building 20 wells to supply 3,200 people and creating management committees for these wells in each community. The local communities will also be given training in these functions. Good hygiene and sanitation practices will also be fostered through the deployment of a team of Community Health Promoters and the launch of Health Clubs in the schools.

Ferrovial volunteers will be involved in the project from the start, in the design of infrastructures, right through to the end, when these infrastructures will be put into service. All the actions will go hand in hand with training for local technicians.



Children in a kindergarten, Rutana, Burundi

### Optimization and water treatment in the Pacurita aqueduct, Colombia

The 2012 Social Infrastructure call for projects also selected the proposal by Ayuda en Acción “Optimization and water treatment in the Pacurita aqueduct, in the Municipality of Quibdó, Department of Chocó, Colombia” for a donation of € 189,526.

Thanks to this project, which will be in operation during 2013, 1,290 people will experience an improvement to their quality of life through infrastructures that extend and improve water and sewage coverage, as well as being provided training on healthy habits and the sustainable community management of the system.

Because of its notable landscape, many people from neighboring communities come to the district of Pacurita in search of entertainment and recreational activities. This project will therefore not only benefit the residents of Pacurita, but also the visitors to this privileged natural environment. Its increased tourist value will in turn contribute to the local economy.

The technical solution to the problem will involve adapting the existing aqueduct, which is currently out of service; creating a water treatment plant; extending the distribution networks; and optimizing water fittings in the homes.

The Ferrovial volunteers will also play a key role in this project to ensure its quality and sustainability.

### “Juntos Sumamos” donation program

Ferrovial has been working on the “Juntos Sumamos” program since 2005. It encourages the company and its employees to work together to meet the global needs of society and put an end to Human Rights violations. This is a matching-funds initiative under which Ferrovial employees decide to contribute a monthly amount to a social project and the company matches the amount donated.

Since its inception the program has grown steadily and so far the company and its employees have donated more than 850,000 euro to a variety of projects.

Ferrovial is a responsible donor that is actively involved in the projects in which it participates. Following the 2008 program, the company introduced a new procedure for selecting the projects to be funded in order to encourage the involvement of employees and increase the transparency of the whole process. It consists of a committee made up of Social Action experts from Ferrovial, who every year review the proposals put forward by NGOs and select the best projects. These are then submitted to the employees for their vote.



Peruvian family in the Social Infrastructure program

On completion of the project, the beneficiary is required to submit a final report on its financial and operational aspects, which is evaluated by the Ferrovial Social Action Team.

Period	Project	Organization	Project beneficiaries	Donation (€)
2005	Construction of a Hospital in Ambato, Ecuador	Intermón Oxfam	80,000	54,790
2006-2007	Water supply for the rural population of Chad	Intermón Oxfam	5,000	167,041
2008	Expansion of the Las Salinas school, Madagascar	Fundación Agua de Coco	700	44,129
2008	Construction of a school in Chandur, India	Fundación Madreselva	285	17,689
2008	Improving food safety in Mauritania	Intermón Oxfam	9,000	29,211
2008	Study of the governance of cooperation in Tanzania	Intermón Oxfam		42,988
2009	Improving food safety in war-torn areas of southern Lebanon	Acción Contra el Hambre	2,025	90,000
2010	Emergency relief and reconstruction in Haiti	Acción Contra el Hambre. Congregación Jesús María. Cruz Roja. Intermón Oxfam y Plan España	5,900	117,082
2010	Educational reconstruction in the post-conflict zone of Rutana, Burundi	Fundación Entreculturas	14,083	90,000
2011	Fight against malnutrition in Burkina Faso	Intermón Oxfam	2,544	70,000
2011	Maji ni Uhai (Water is Life) II, Tanzania	Amref Flying Doctors	5,178	26,635
2012	Support for impoverished families with hospitalized children, Spain	Hospital Sant Joan de Dèu	3,200	51,000
2012	Access to drinking water for children in Gode, Somali Region, Ethiopia	ONG Rescate Internacional	360	53,850
<b>Total</b>			<b>128,275</b>	<b>854,415</b>

### Support for impoverished families with hospitalized children in Barcelona, Spain

The project "Support for impoverished families with hospitalized children" organized by the Sant Joan de Déu Hospital in Barcelona is one of the beneficiaries selected in the 2012 "Juntos Sumamos" program. The 50,000 euro donation will provide assistance to 3,200 people with financial problems who have dependent children in the hospital. It will provide financial support to families who have had to move outside the provinces where they live and have children in the ICU, in the form of assistance to pay for the cafeteria, pharmacy, prostheses, interpreting services, transport and accommodation.

- Financial assistance for the restaurant and cafeteria: The hospital asks for someone to be with the hospitalized children 24 hours a day as they are minors. This means that the companion has to eat at the hospital, thus adding to the cost.
- Financial assistance for transport: As the hospital is highly specialized, it cares for children from all over Catalonia, which means that transport costs, whether public or private, add to the expense, and sometimes the families find it hard to pay for them.
- Food for mothers who have just given birth and find it hard to meet their basic needs.

- Medicines for families who find it hard to cover the costs that CatSalut does not pay for medical treatment for chronic patients.
- Prostheses for families who find it hard to cover the costs that CatSalut does not pay for prescription prostheses (splints, insoles, technical help, etc.). These cases usually involve children with serious physical disabilities.
- Interpreting services: There is often a language barrier that hinders proper communication with the family and the patient. This means they may not understand what is wrong with their child and what treatment and/or instructions to follow.
- Orthodontics: Children who need orthodontic treatment strictly for health reasons may receive financial assistance toward the cost of their visits.
- Accommodation: The hospital may also arrange accommodation for families who have come from other provinces or autonomous regions if the child is in the ICU (which means that the family cannot stay in the hospital room), or if there is more than one companion (usually mother and father), and they cannot cover the costs of a hotel or guesthouse.

### Access to drinking water for the children in Gode

The “Access to drinking water for children in Gode, the Somali Region of Ethiopia” was the second finalist of the 2012 “Juntos Sumamos” call for project aid. The NGO Rescate Internacional received a donation of € 51,920, which will help bring drinking water to the students and teachers at a school and nutrition center. The district of Gode, one of the nine districts in the Somali Region of Ethiopia, is one of the worst-hit by border wars and droughts, despite the natural resources available.

The Webi-Shebelle River flows through the whole area and is the cornerstone of the agricultural, social and economic development of its population. However, the people lack the means to use the water and the number with access to drinking water is very small (13.57% in the city of Gode).

This causes serious health and nutrition problems, especially amongst the most vulnerable segments of the population such as women and children.

The project includes the construction of a drinking water system for the 350 students and 10 teachers at a school and nutrition center that is being built in the city of Gode.

The system helps the center’s nutritional goals by providing clean water resources, and at the same time benefits the general health of the population by mitigating the diseases (diarrhea, typhoid, infectious hepatitis, trachoma, etc.) that occur in the area due to drinking contaminated water.

### Community environmental and social welfare programs

Ferrovia is involved in social action projects in all the communities where it operates. The aim is to improve the quality of life of people and care for their environment. The “Local Investment” section outlines the main projects undertaken in 2012.

The main environmental project carried out by the company in 2012 has been the Global Change Monitoring Program in the National Parks Network. Through its collaboration with Fundación Biodiversidad, Ferrovia promotes research on the identification, conservation and sustainability of biodiversity.

### Promoting the arts and culture

Through its collaboration with various cultural institutions and artistic projects, Ferrovia supports the promotion and dissemination of culture, education and artistic creation.

Ferrovia also shows its support for the cultural activities of renowned institutions such as the Guggenheim Museum Foundation and the Teatro Real in Madrid.

### Measurement and evaluation of Ferrovia’s Social Action. London Benchmarking Group

In 2011 the Dow Jones Sustainability Index recognized the London Benchmarking Group (LBG) methodology as a good practice for reporting on corporate social action. Ferrovia has been using this methodology since 2007. It is an innovative high-quality model that improves on and unifies criteria for classifying, managing, measuring and communicating initiatives in the community.

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